2024/03/12 03:46 1/11 Make Appointment



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**Note:** Your actual access is set by your college administrator, so some of these actions might not apply to you.

## **Make Appointment**

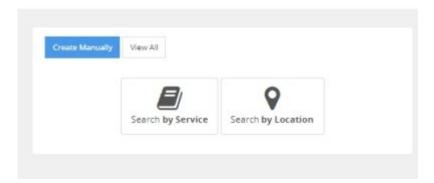
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This section allows you to schedule a Student with a Tutor or Advisor for an appointment in any Location-based upon the Tutor's Schedule, Tutor Assignments, and Center Assignments. Here you can also view all appointments that are going on in the Centers you have access to in AccuCampus. **Way** 

to Access: Appointments > Make Appointment

**Purpose**: To Schedule a **Student** with a **Tutor** or **Advisor** for an appointment.

### Make appointment > Search available slots



#### **Make Appointment Buttons**

When you get to this section there are several buttons that are useful when making **Appointments**:

- **Create Manually** This option allows you to select all the options manually to create the appointment.
- View All This option simply takes you to View All the appointments already created.

#### **Make Appointment Options**

• Schedule by Service - This option lets you pick the Service that the Student wants help with

before selecting the other required appointment options.

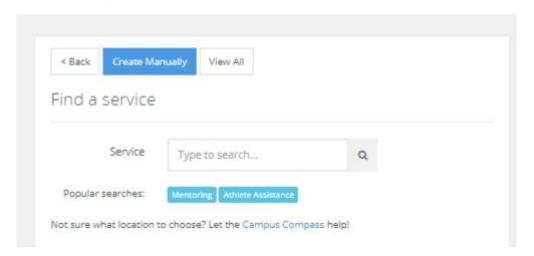
• **Schedule by Location** - This option lets you pick the **Center** that the Student wants help with before selecting the other required appointment options.

#### Schedule (Appointment) by Service

This option allows you to select the **Service** first to see what **Locations** offer help with the selected **Service**.

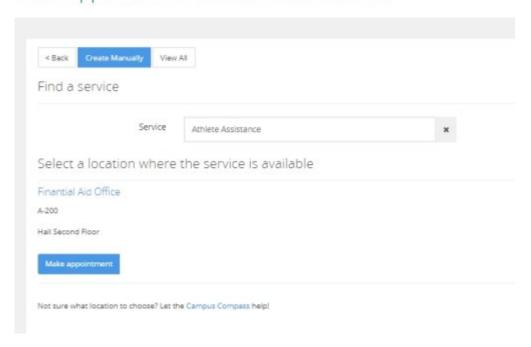
1. There are 2 ways to search for the **Service**; you can search for the **Service** in the search box or simply click one of the options in the suggested **Services**.

# Make appointment > Search available slots

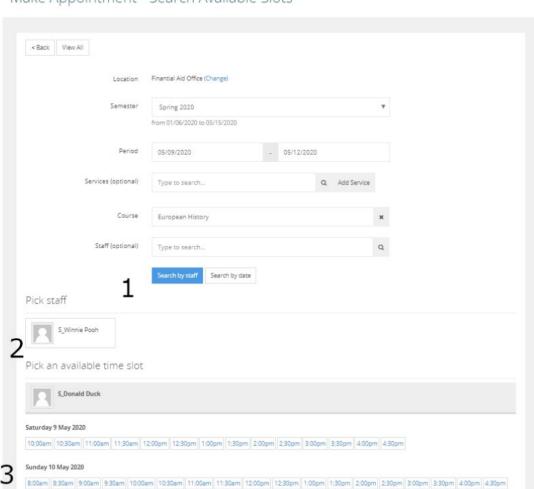


1. Once the **Service** is selected you see a list of **Location** that offer this **Service**.

## Make appointment > Search available slots



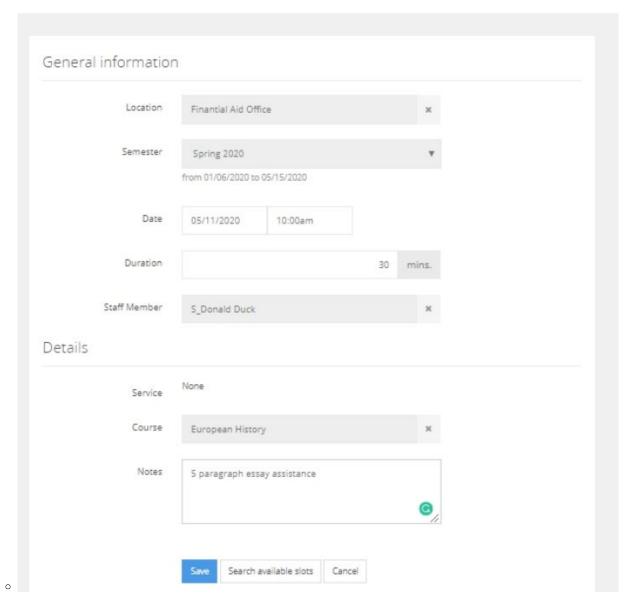
- 1. At this point, you simply have to click the **Make Appointment** link on the Location that the **Student** prefers to visit. **Note**: There are other options that are displayed if the **Location** setup the information. As an example above if the address is included then a map will display of this **Location**, additionally, there is an option to visit the **Location**'s website if provided, and if they setup an e-mail there is an option to contact the **Location**.
- 2. Now you get to select the other options such as the **Student** (will be pre-selected if you are logged in as a Student), **Course**, **Staff** (optional if known), and the **Date range**. Simply click the **Search** button once you have the fields completed and a list of available **Staff** will be displayed. When you click on one of the available **Staff** it further displays time slots for that **Staff** over the time period you selected. Now just select the starting time you would like to make for the appointment. **Note:**This is all based on the **Staff Schedules**, **Staff Assignments**, and **Location Appointment Settings**.



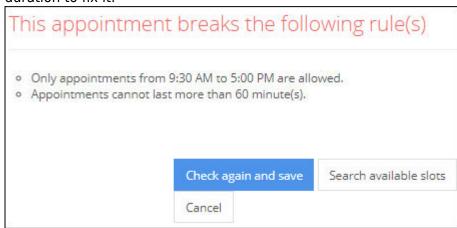
Make Appointment - Search Available Slots

3. The final step in the process is to adjust the appointment duration (if necessary), add notes, and verify the options selected are good. Once everything looks good click the **Save** button. The system will verify the appointment is following all the rules set up in AccuCampus and schedule the appointment.

## Make Appointment

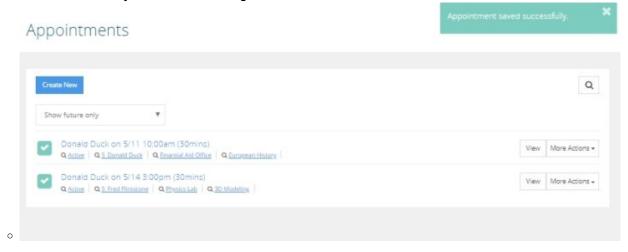


**Note:** During the appointment validation you might see a red message appear, if this happens you will be able to see information related to what might have happened and how to correct the process, in this sample the error is related to the appointment length and you would have to select a shorter duration to fix it:



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1. Done! Now you should see a green confirmation box that states "The appointment was scheduled successfully!" in the lower-right corner of the screen.



#### Schedule (Appointment) by Location

This option allows you to select the **Location** first to see what **Services** they offer.

1. There are 2 ways to search for the **Location**; you can search for the **Location** in the search box or simply click the **Make Appointment** link on the Location that the **Student** prefers to visit. **Note**: There are other options that are displayed if the **Location** setup the information. As an example above if the address is included then a map will display of this **Location**, additionally, there is an option to visit the **Location**'s website if provided, and if they set up an e-mail there is an option to contact the **Location**.

11:08

# Physics Lab (Change) Semester Spring 2020 from 01/06/2020 to 05/15/2020 Period 05/09/2020 05/12/2020 Student Type to search. Services (optional) Type to search. Add Service Course Financial Accounting I Staff (optional) Type to search. Search by date Pick staff 5\_Winnie Pooh Pick an available time slot S\_Donald Duck Saturday 9 May 2020 8:00am 8:30am 9:00am 9:30am 10:00am 10:30am 11:00am 11:30am 12:00pm 12:30pm 1:00pm

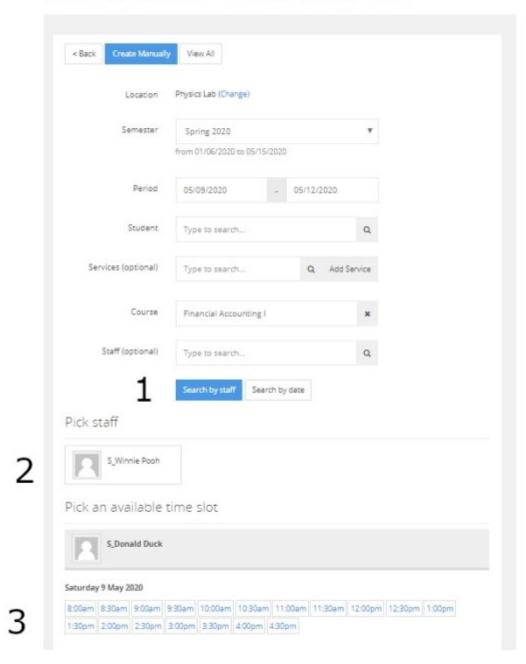
### Make Appointment - Search Available Slots

2. Once the **Location** is selected you can click on the magnifying glass in the **Services** search box to see a list of **Services** that are offered at the selected **Location**.

1:30pm 2:00pm 2:30pm 3:00pm 3:30pm 4:00pm 4:30pm

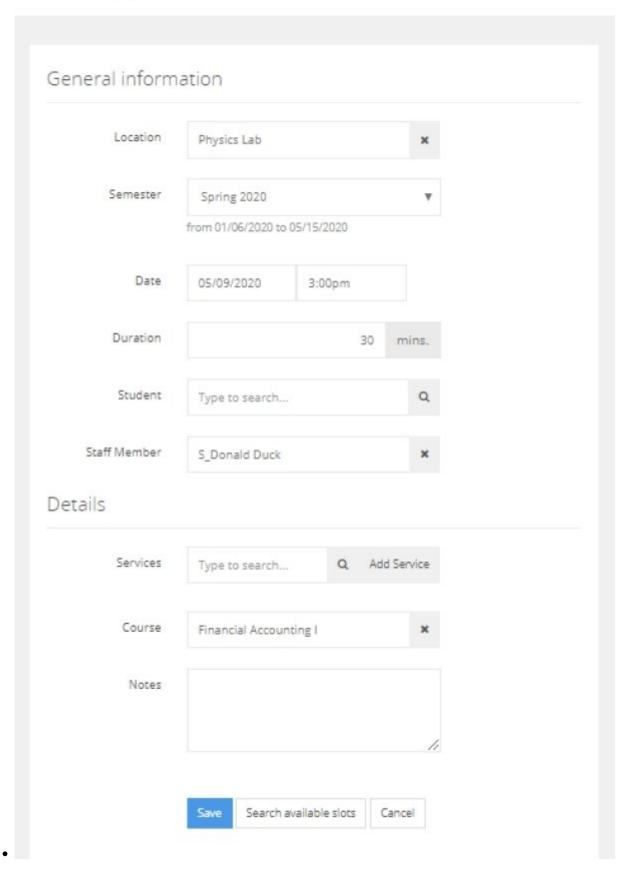
Now you get to select the other options such as the **Student** (will be pre-selected if you are logged in as a Student), Course, Staff (optional if known), and the Date range. Simply click the Search button once you have the fields completed and a list of available **Staff** will be displayed. When you click on one of the available Staff it further displays time slots for that Staff over the time period you selected. Now just select the starting time you would like to make for the appointment. **Note**: This is all based on the **Staff Schedules**, **Staff Assignments**, and **Location Appointment Settings**.

## Make Appointment - Search Available Slots



1. The final step in the process is to adjust the appointment duration (if necessary), add notes, and verify the options selected are good. Once everything looks good click the **Save** button. The system will verify the appointment is following all the rules set up in AccuCampus and schedule the appointment.

# Make Appointment



1. Done! Now you should see a green confirmation box that states "The appointment was scheduled successfully!" in the lower-right corner of the screen.

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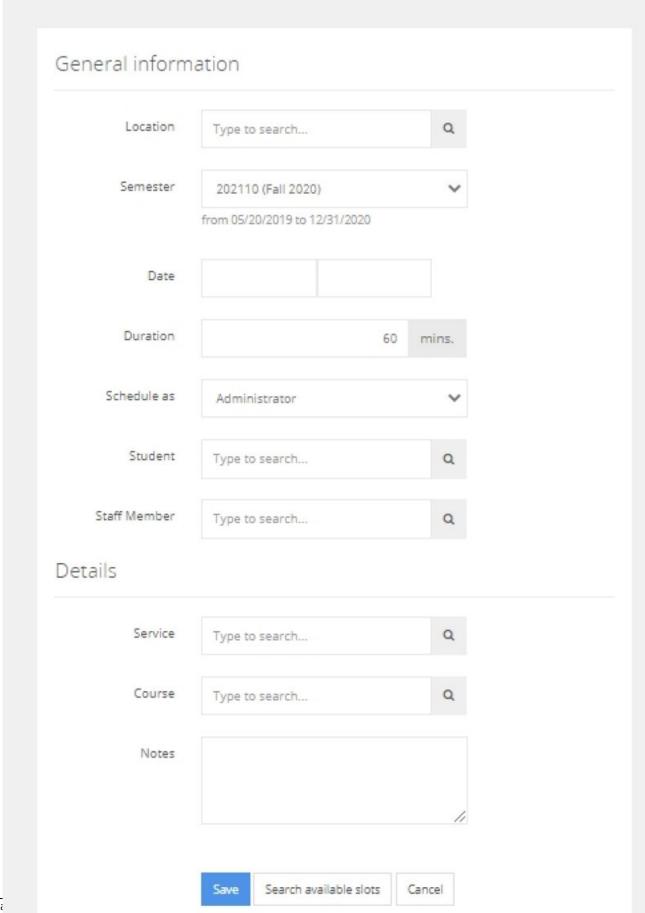


#### **Appointments-Create Manually**

Click in the "Create Manually" button to avoid the Appointment Wizard and select all the parameters on the same screen.

Some users need additional permissions to be able to perform this process, talk to your administrator if in doubt

# Make Appointment



- Location- Use this option to select the appointment Location.
- **Semester** Use this option to select the **Semester** information.
- **Date** Use this option to select the appointment **Date**.
- Duration- Use this option to select the appointment Duration.
- **Schedule As** Use this option to select the role of who is creating the appointment.
- **Student** Use this option to select the Attendee.
- **Staff Member** Use this option to select who will be meeting with the Attendee.
- **Service** Select the **Service** associated with this appointment.
- Course- Select the Course associated with this appointment.
- Notes- Add Notes as needed in this appointment.
- **SAVE** Select this option to try to save the appointment with the current parameters.
- Search Available Slots- Use this option to search available slots using all filters set above.
- Cancel- Use this option to cancel and rollback without saving.

Notice that depending on the parameters set by the system during the appointment validation process the system might show an exception message about some rules failing to validate, if this happens you will be able to read in red at the bottom of the page what happened and also probably solutions. It is now the time to make changes accordingly, you can also decide to break the rules (if you have the proper permissions to do this) but this is not recommended

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Last update: 2020/10/08 11:08

