Survey Results Report

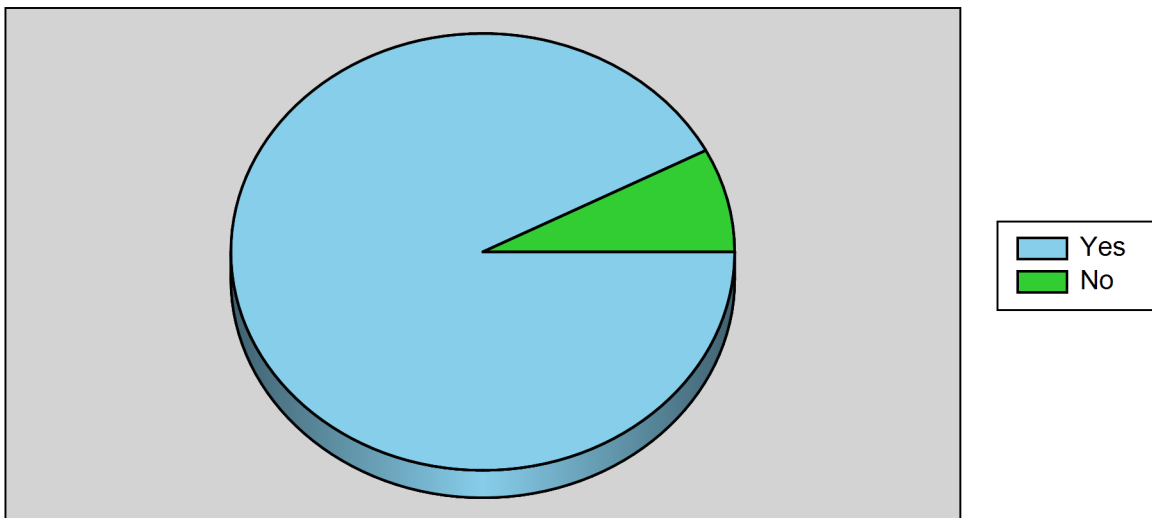**Center Evaluation - Summer 2015**

Filtered by:

Number of responders: 14

Item: **Were you greeted promptly?**

(13 out of 14 replied to this item [92.8571428571429%])

Answer	Count	Percentage	Weight	Weighted
Yes	12	92.308%	1	12
No	1	7.692%	0	0

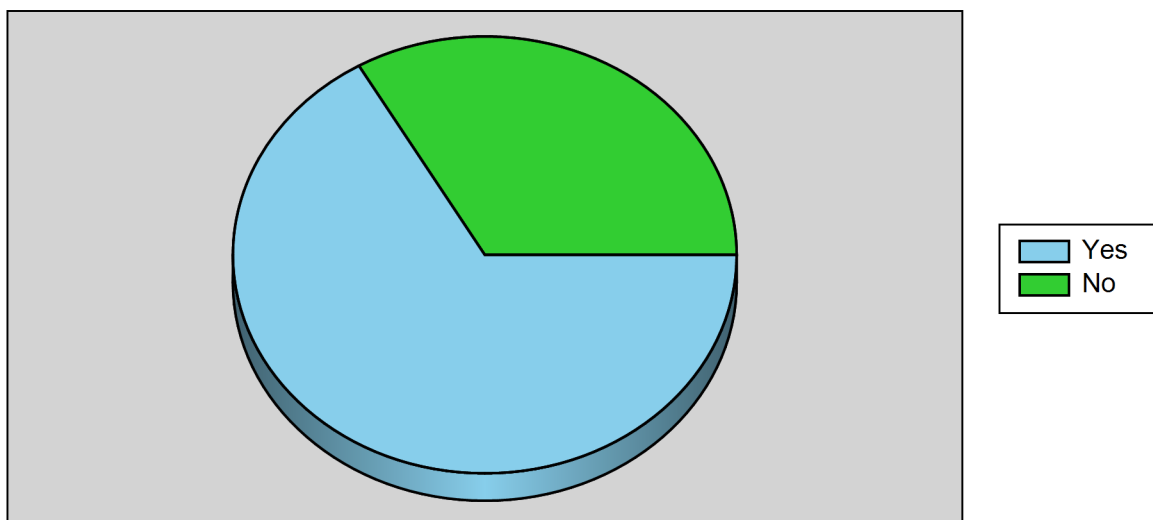| **Weighted Answer**	Yes	**Weighted Average**	1 [0.92]

Legend: Yes, No

Item: **Did you find the help in the Center you were looking for?**

(12 out of 14 replied to this item [85.7142857142857%])

Answer	Count	Percentage	Weight	Weighted
Yes	8	66.667%	1	8
No	4	33.333%	0	0

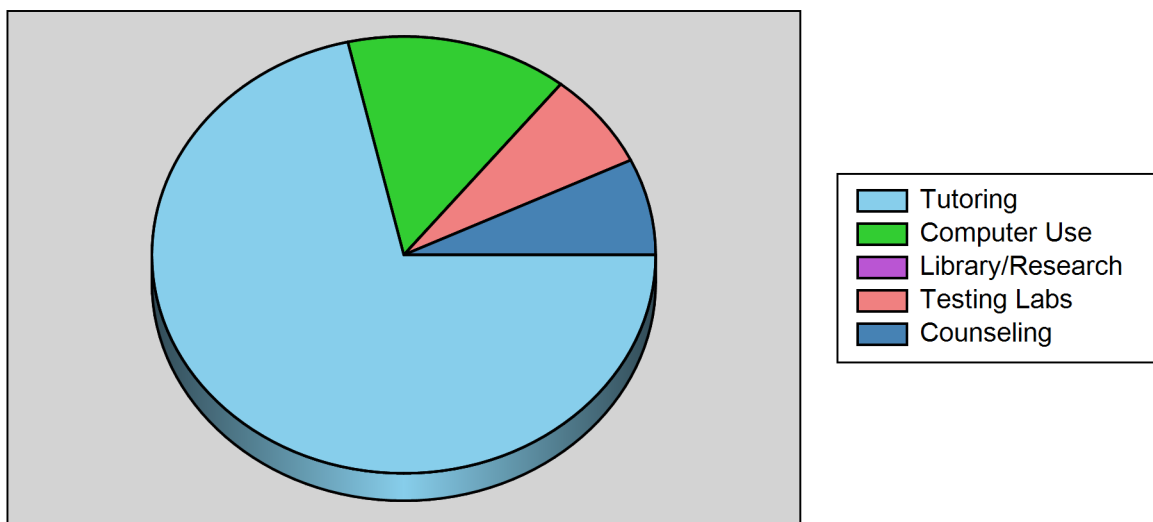| **Weighted Answer**	Yes	**Weighted Average**	1 [0.66]

Item: **What did you visit the Center for?**

(14 out of 14 replied to this item [100%])

Answer	Count	Percentage	Weight	Weighted
Tutoring	10	71.429%	0	0
Computer Use	2	14.286%	0	0
Library/Research	0	0.000%	0	0
Testing Labs	1	7.143%	0	0
Counseling	1	7.143%	0	0

Weighted Answer	Tutoring	**Weighted Average**	0 [0]

Item: **Please, rate the service that you received:**

(14 out of 14 replied to this item [100%])

Answer	Count	Percentage	Weight	Weighted
Excellent	6	42.857%	5	30
Very Good	3	21.429%	4	12
Good	1	7.143%	3	3
Average	1	7.143%	2	2

Needs Improvement	2	14.286%	1	2
Poor	1	7.143%	0	0

Weighted Answer   Very Good   **Weighted Average**   4 [3.5]
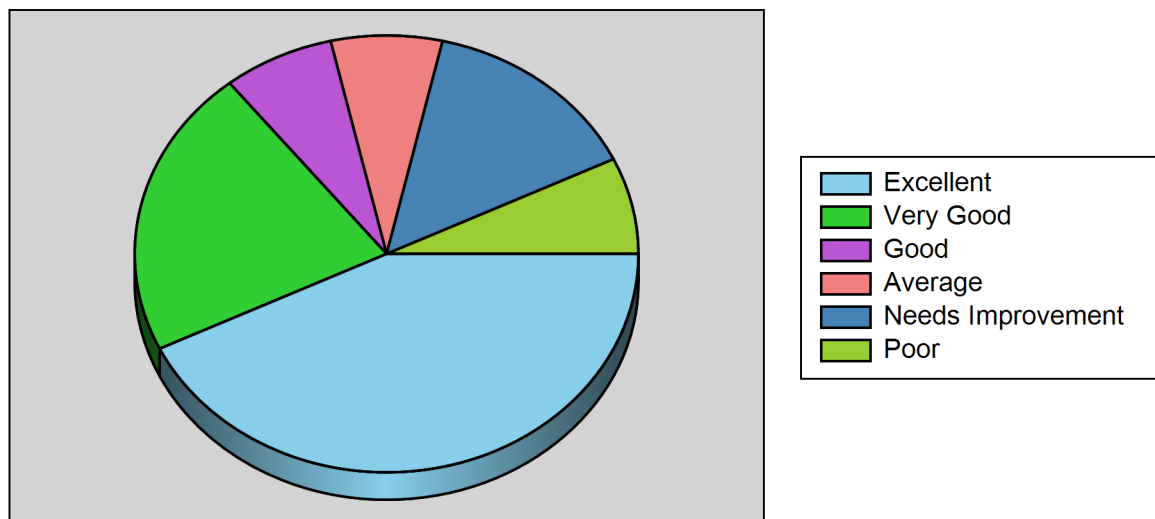
Item: **Please add any additional comments so that we may help improve our services.**

(2 out of 14 replied to this item [14.2857142857143%])

<u>Answer</u>

Y'all stink!

I think you need to update the Commodore 64's in the Computer Lab.

NOTE: Pie charts are shown only for multiple choice questions.