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# FEEDBACK SURVEY REPORTS

# - Feedback Survey Reports

Activity Comments

....Activity Ratings

-Tutor Evaluation Comments

-Tutor Evaluation Ratings

Tutor Evaluation Ratings with Profile

# **ACTIVITY COMMENTS**

· 7	AccuSQL Report	• >*
Engineerica	Activity Comments 01/01/1995 12:00 AM - 12/30/9999 11:59 PM	Engineeric
2016 Tutoring		
MAT111A - Colle	ge Algebra I	
09/09/2015 08:47 AM	good session!	
MAT113 - Colleg	e Trigonometry - Peter Parker	
02/02/2015 03:06 PM	thx	
MAT114 - Colleg	je Trigonometry - James	
10/17/2013 12:01 PM	It was vey nice, thank you.	
MAT115 - Colleg	e Algebra II - Nick Armstrong	
	thanks	

Purpose: Displays open comments from students' feedback

Available Filters: Reporting period, Activities, Lab IDs

**Display Options:** None

Grouped by: Category, activity

**Order:** Alphabetical by category name and then activity name within each category

#### Summary Report Type Available: No

**Description:** This report shows students' comments on each activity that AccuSQL/AccuTrack collected feedback on during the reporting period. Each comment shows the date and time when it was recorded.

## **ACTIVITY RATINGS**

🛃 🍓 🔔 🗋 🗋 🍓 🍓 🔲 🔶 🖬 🕯 1 of 26 🕹 📣 90% ,	🔹 🔹 🔹 🕹 8.5 x 11 in 🖳 🗐 🛞 🗋 🔀 NPI400C4A (HP Color Lase
Ac	tivity Ratings 00 AM - 12/30/9999 11:59 PM
Category: 2016 Tutoring Activity: MAT110 - Basic Math - Susie Jon	es
Question: I received prompt service	
Answer: Agree Average Score: 4 Agree	Weight Count % 4 2 100.0
Question: The staff was friendly and courted	us
Answer: Agree Strongly Agree Average Score: 5 Strongly Agree	Weight         Count         %           4         1         50.0           5         1         50.0
Question: The tutor listens and responds we	ell to my questions or concerns
Answer: Agree	Weight         Count         %           4         2         100.0
Average Score: 4 Agree	v

Purpose: Displays service ratings results from students' feedback

**Available Filters:** Reporting period, Activities, Lab IDs

Display Options: None

Grouped by: Category, activity

Order: Alphabetical by category then by activity within each category

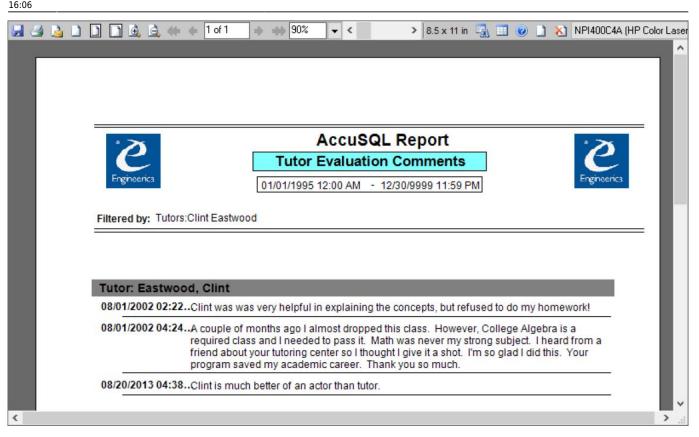
#### Summary Report Type Available: Yes

**Description:** This report shows each multiple choice question asked in the service feedback screen. For each question, the report shows the number of times each option for that question was selected. The first column labeled "No Idea", shows the number of times when no selections were made for that question. Underneath, the row labeled "Average Score" shows the arithmetic average of answers to the question.

#### **ACTIVITY RATINGS (Summary View)**

0					12
	Activ	vity Ratin	gs		
Engineerica	01/01/1995 12:00 /	AM - 12/30/	9999 11:	59 PM	Enginee
Category: All					
Activity: All					
Question: I re	eceived prompt service				
	Answer:	Weight	Count	%	
	No Idea		20	29.4	
	Neutral	3	9	13.2	
	Agree	4	34	50.0	
Ave	Strongly Agree rage Score: 4 Agree	5	5	7.4	
Question: In	e staff was friendly and courteous Answer:	Weight	Count	%	
	No Idea	TTOINIT	19	27.9	
	Neutral	3	4	5.9	
	Agree	4	40	58.8	
	Strongly Agree	5	5	7.4	
Ave	rage Score: 4 Agree				
Question: Th	e tutor listens and responds well t	to my questio	ons or co	ncerns	
	Answer:	Weight	Count	%	
	No Idea		20	29.4	
	Don't Agree	2	1	1.5	
	h hautral	3	3	4.4	
	Neutral		20	EE O	
	Agree Strongly Agree	4	38 6	55.9 8.8	

# **TUTOR EVALUATION COMMENTS**



Purpose: Displays students' comments on each tutor

Available Filters: Reporting period, Tutors, Tutor Groups

#### **Display Options:** None

#### Grouped by: Tutor

Order: Alphabetical by tutor's name

#### Summary Report Type Available: No

**Description:** This report shows students' feedback comments on each tutor for sign-in sessions occurring during the reporting period.

#### **TUTOR EVALUATION RATINGS**

· >	Aco		eport		· 7
e	Tutor Ev	aluation F	Ratings	•	e
Engineerica	01/01/1995 12:00				Engineerica
Tutor: Bright, C	indv				
Question: The	tutor treated you with respect				
	Answer:	weight	Count	<u>%</u>	
	Did not answer		22	50.0	
	Neutral	3	4	9.1	
	Agree	4	15	34.1	
	Strongly Agree	5	3	6.8	
Aver	age Score: 4 Agree				
Question: The	tutor helped you understand th	e material			
Question. The	Answer:		Count	%	
	Did not answer	reight	22	50.0	
	Neutral	3	2	4.5	
	Agree	4	16	36.4	
	Strongly Agree	5	4	9.1	
Aver	age Score: 4 Agree	5	1	7	
8		Server and the			
Question: The	tutor encouraged you through	questions and	comme	nts.	
	Answer:	Weight	Count	%	
	Comparison of the second state of the second s		29	65.9	
	Did not answer				
	Did not answer Agree	4	10	22.7	

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**Purpose:** Displays the ratings for each tutor

Available Filters: Reporting period, Tutors, Tutor Groups

**Display Options:** None

Grouped by: Tutor

Order: Alphabetical by tutor's name

#### Summary Report Type Available: Yes

**Description:** This report shows students' feedback ratings on each tutor for sign-in sessions occurring during the reporting period.

#### **TUTOR EVALUATION RATINGS (Summary View)**

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3		ccuSQL R			3
C	Tutor	Evaluation F	Ratings	3	C
Engineerica	01/01/1995 12	:00 AM - 12/30/	9999 11:	59 PM	Engineerica
Tutor:All					
	ne tutor treated you with respec	:t			
	Answer:	Weight	Count	%	
	Did not answer		68	49.6	
	Don't Agree	2	2	1.5	
	Neutral	3	9	6.6	
	Agree	4	46	33.6	
	Strongly Agree	5	12	8.8	
Ave	erage Score: 4 Agree				
Question: T	he tutor helped you understand				
	Answer:	Weight		%	
	Did not answer		70	51.1	
	Don't Agree	2	1	0.7	
	Neutral	3	5	3.6	
	Agree	4	40	29.2	
	Strongly Agree	5	21	15.3	
	erage Score: 4 Agree				
Question: T	he tutor encouraged you throug				
	Answer:	Weight	Count	%	
	Did not answer		87	63.5	
	Don't Agree	2	1	0.7	
	Neutral	3	1	0.7	
	Agree Strongly Agree	4	31 17	22.6	

# **TUTOR EVALUATION RATINGS WITH PROFILE**

Tutor	(AII)	v	Feedback with Profiles															
	1.1																	
Counts		Pr	rofileQuest * rof	ileAns 🔻														
		1	3	C	lassification?			⊡ C	ollege	-	Cre	edits	😑 Et	hnicity			Gen	der
Question	Answer	-	Grad Student	Junior	Non-Degree	Senior	Sophomore	CAS	(blank)	100	60	(blank)	African American	Caucasian	h Hispanio	Female	Male	Undisclose
□ 1)The tutor treated you with respect	Agree		5	12	5	22	1	27	19	16	5	25		1 2	7 9	5	28	1
	Did not answer	2	6	24	8	27		48	20	23	10	35		4	3 15	10	46	1
	Don't Agree			2				2			1	1			1 1	1	1	
	Neutral		2	1	2	: :	6	5	2	4 2	1	6			6 1	1	4	
	Strongly Agree		1	5	1			8	4	4 3	3	6			6 4	4 3	7	
	Agree		5	12	4	17	1	26	14	4 13	6	21		1 2	4 8	6	22	1
217be to the ball and second another of the	Did not answer	8	6	25	9	27		48	22	2 23	10	37		4	4 16	10	48	1
2)The tutor helped you understand the	Don't Agree			1				1			1				1	1		
material.	Neutral				1	. 3	L.	1	4	4 1		4			2		2	
	Strongly Agree		3	6	2	. 8	í	14		7 7	3	11	4	1	3 5	3	14	
	ki seren a oraș a							1										
CONTRACT AND	Agree		3	10	2	15	1	24		7 12	5	14		2	16	5 5	19	
	Did not answer	8	9	30	11	. 32		56	3:	1 27	13	47		1 5	1 21	13	56	1
3)The tutor encouraged you through questions and comments.	Don't Agree				1				1	1		1			1		1	
questions and comments.	Neutral					1			1	1		1						
	Strongly Agree		2	4	2			10	-	7 5	2	10		1	0 3	2	10	

Purpose: Displays the ratings tutors as contrasted with the student profile answers

**Available Filters:** Reporting period, Tutors, Tutor Groups

Display Options: None

Grouped by: Tutor

Order: Alphabetical by tutor's name

### Summary Report Type Available: No

**Description:** This report shows students' feedback ratings on each tutor for sign-in sessions occurring during the reporting period.

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