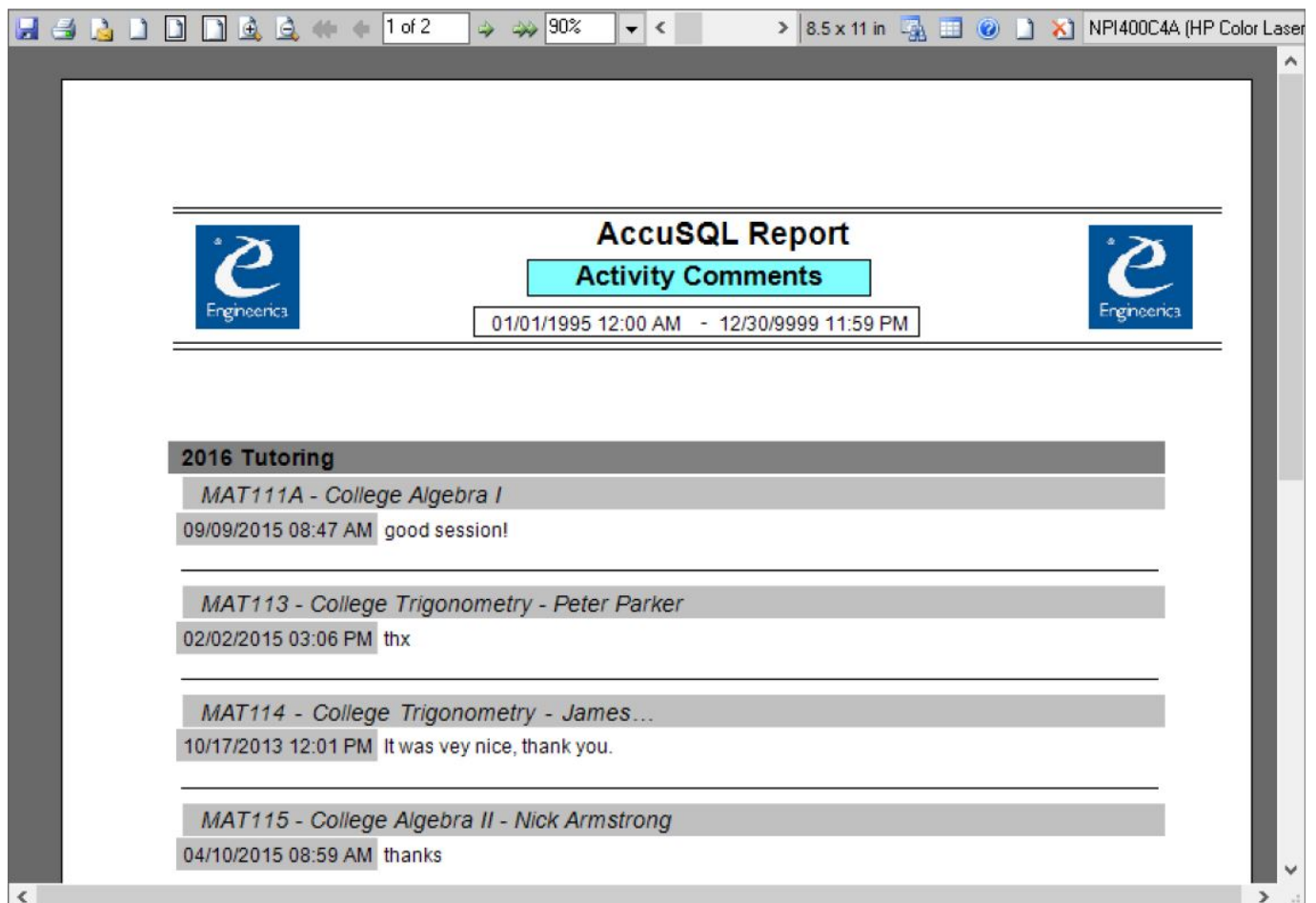# FEEDBACK SURVEY REPORTS

ACTIVITY COMMENTS

Purpose: Displays open comments from students' feedback

Available Filters: Reporting period, Activities, Lab IDs
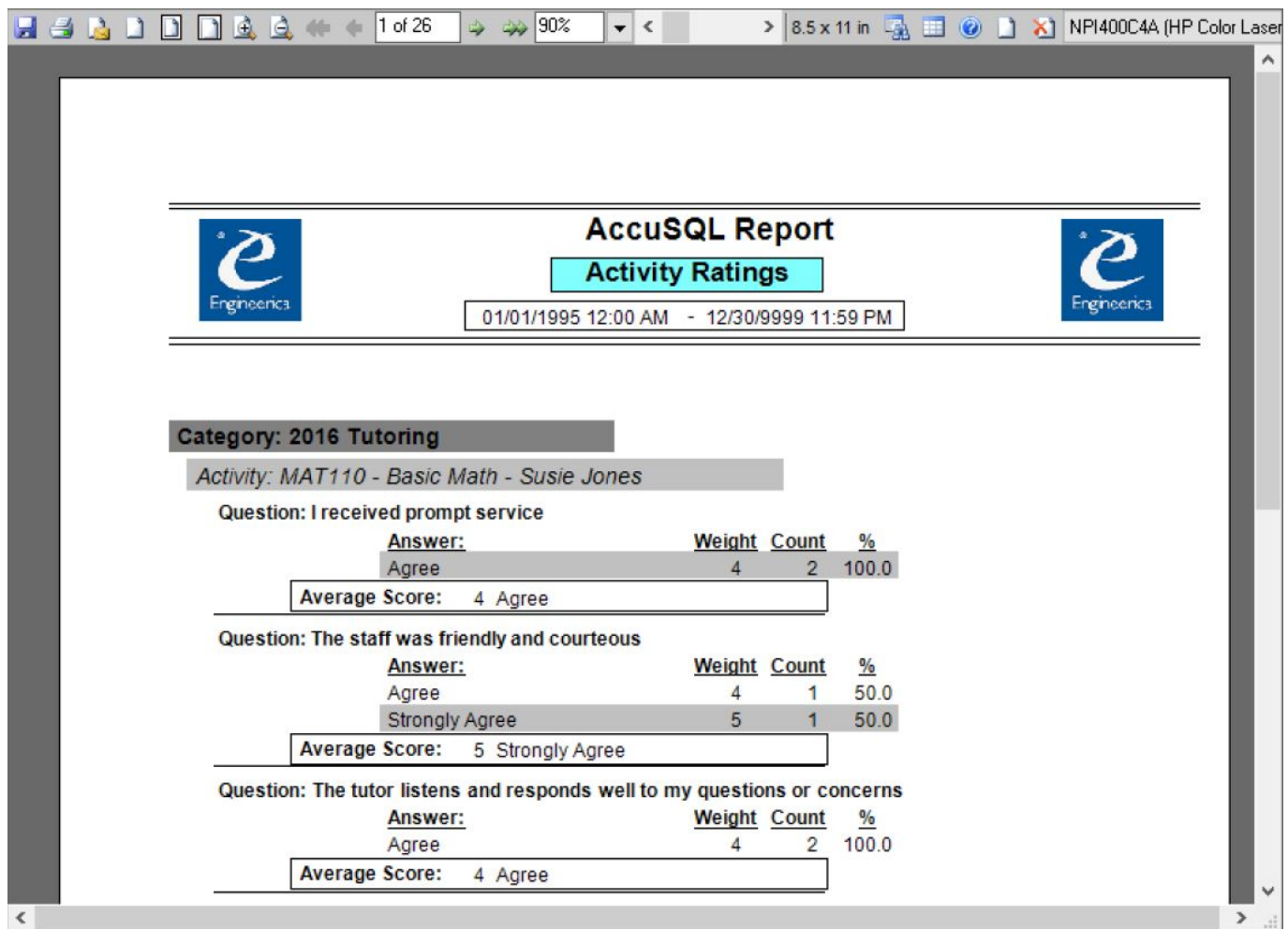
Display Options: None

Grouped by: Category, activity

Order: Alphabetical by category name and then activity name within each category

Summary Report Type Available: No

Description: This report shows students' comments on each activity that AccuSQL/AccuTrack collected feedback on during the reporting period. Each comment shows the date and time when it was recorded.

ACTIVITY RATINGS

Purpose: Displays service ratings results from students' feedback

Available Filters: Reporting period, Activities, Lab IDs
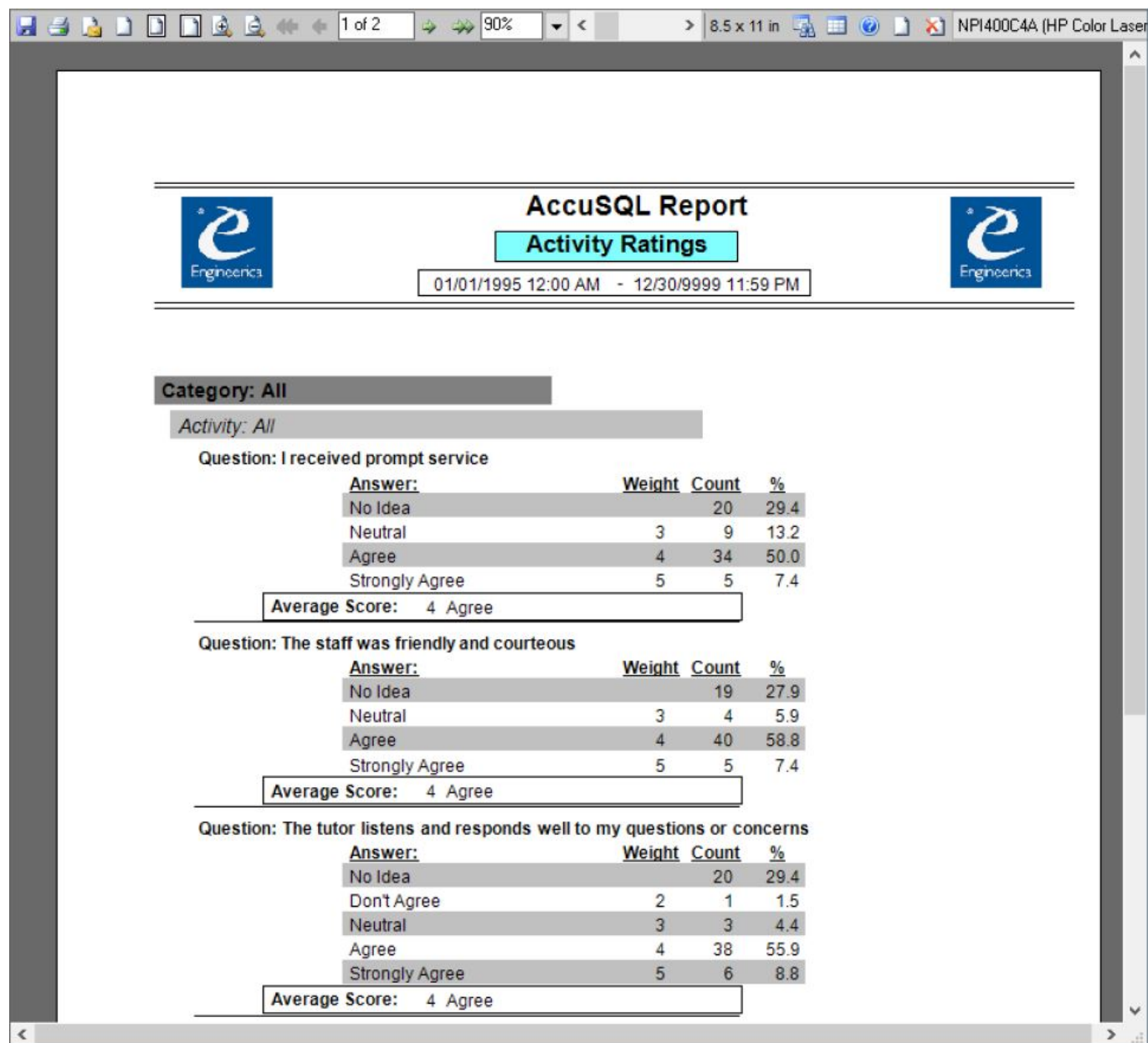
Display Options: None

Grouped by: Category, activity

Order: Alphabetical by category then by activity within each category

Summary Report Type Available: Yes

Description: This report shows each multiple choice question asked in the service feedback screen. For each question, the report shows the number of times each option for that question was selected. The first column labeled "No Idea", shows the number of times when no selections were made for that question. Underneath, the row labeled "Average Score" shows the arithmetic average of answers to the question.

ACTIVITY RATINGS (Summary View)

AccuSQL Report
Activity Ratings
01/01/1995 12:00 AM - 12/30/9999 11:59 PM

Category: All

Activity: All

Question: I received prompt service

Answer:	Weight	Count	%
No Idea		20	29.4
Neutral	3	9	13.2
Agree	4	34	50.0
Strongly Agree	5	5	7.4

Average Score: 4 Agree

Question: The staff was friendly and courteous

Answer:	Weight	Count	%
No Idea		19	27.9
Neutral	3	4	5.9
Agree	4	40	58.8
Strongly Agree	5	5	7.4

Average Score: 4 Agree

Question: The tutor listens and responds well to my questions or concerns

Answer:	Weight	Count	%
No Idea		20	29.4
Don't Agree	2	1	1.5
Neutral	3	3	4.4
Agree	4	38	55.9
Strongly Agree	5	6	8.8

Average Score: 4 Agree

TUTOR EVALUATION COMMENTS

Purpose: Displays students' comments on each tutor

Available Filters: Reporting period, Tutors, Tutor Groups

Display Options: None

Grouped by: Tutor

Order: Alphabetical by tutor's name

Summary Report Type Available: No

Description: This report shows students' feedback comments on each tutor for sign-in sessions occurring during the reporting period.

TUTOR EVALUATION RATINGS

Purpose: Displays the ratings for each tutor

Available Filters: Reporting period, Tutors, Tutor Groups

Display Options: None

Grouped by: Tutor

Order: Alphabetical by tutor's name

Summary Report Type Available: Yes

Description: This report shows students' feedback ratings on each tutor for sign-in sessions occurring during the reporting period.

TUTOR EVALUATION RATINGS (Summary View)

Toolbar: 1 of 3   90%   8.5 x 11 in   NPI400C4A (HP Color Laser

AccuSQL Report

Tutor Evaluation Ratings

01/01/1995 12:00 AM - 12/30/9999 11:59 PM

Tutor: --All--

Question: The tutor treated you with respect

Answer:	Weight	Count	%
Did not answer		68	49.6
Don't Agree	2	2	1.5
Neutral	3	9	6.6
Agree	4	46	33.6
Strongly Agree	5	12	8.8

Average Score: 4   Agree

Question: The tutor helped you understand the material.

Answer:	Weight	Count	%
Did not answer		70	51.1
Don't Agree	2	1	0.7
Neutral	3	5	3.6
Agree	4	40	29.2
Strongly Agree	5	21	15.3

Average Score: 4   Agree

Question: The tutor encouraged you through questions and comments.

Answer:	Weight	Count	%
Did not answer		87	63.5
Don't Agree	2	1	0.7
Neutral	3	1	0.7
Agree	4	31	22.6
Strongly Agree	5	17	12.4

Average Score: 4   Agree

TUTOR EVALUATION RATINGS WITH PROFILE

Tutor	(All)			**Feedback with Profiles**													
Counts	ProfileQuest	rofileAns															
			Classification?				College		Credits			Ethnicity			Gender		
Question	Answer	Grad Student	Junior	Non-Degree	Senior	Sophomore	CAS	(blank)	100	60	(blank)	African American	Caucasian	Hispanic	Female	Male	Undisclosed
1)The tutor treated you with respect	Agree	5	12	5	22	1	27	19	16	5	25	1	27	9	5	28	12
	Did not answer	6	24	8	27		48	20	23	10	35		43	15	10	46	10
	Don't Agree		2				2			1	1		1	1	1	1	
	Neutral	2	1	2	3		5	4	2	1	6		6	1	1	4	4
	Strongly Agree	1	5	1	3		8	4	3	3	6		6	4	3	7	
2)The tutor helped you understand the material.	Agree	5	12	4	17	1	26	14	13	6	21	1	24	8	6	22	11
	Did not answer	6	25	9	27		48	22	23	10	37		44	16	10	48	10
	Don't Agree		1				1			1				1		1	
	Neutral			1	3		1	4	1		4		2			2	2
	Strongly Agree	3	6	2	8		14	7	7	3	11		13	5	3	14	3
3)The tutor encouraged you through questions and comments.	Agree	3	10	2	15	1	24	7	12	5	14		21	6	5	19	7
	Did not answer	9	30	11	32		56	31	27	13	47	1	51	21	13	56	14
	Don't Agree			1				1			1		1			1	
	Neutral				1		1				1						1
	Strongly Agree	2	4	2	7		10	7	5	2	10		10	3	2	10	4

Purpose: Displays the ratings tutors as contrasted with the student profile answers

Available Filters: Reporting period, Tutors, Tutor Groups

Display Options: None

Grouped by: Tutor

Order: Alphabetical by tutor's name

Summary Report Type Available: No

Description: This report shows students' feedback ratings on each tutor for sign-in sessions occurring during the reporting period.